

United States Postal Service®

# INDUSTRYALERT

January 26, 2021

## Product Tracking & Reporting - System Maintenance - January 31, 2021

Product Tracking and Reporting (PTR) has scheduled System Maintenance as follows:

Start time:	Sunday	January 31, 2021	8:00 PM ET US
End time:	Monday	February 1, 2021	4:00 AM ET US

The following components will be impacted during the above timeframes:

- Inbound Shipping Services manifest and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will resume at maintenance conclusion.
- USPS Tracking® will remain available however, data displayed may be stale.

**Bulk Proof of Delivery (BPOD) Customers:** Please note that effective January 24, 2021 as part of the USPS January 2021 Price Change, the fee for Return Receipt Electronic (RRE) increased to \$1.75.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email ([IMpb@usps.gov](mailto:IMpb@usps.gov)).

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